

Dropping claims under hearing in Tribunals

Description of Service:

This service enables customers to request the transfer of a lawsuit to Conciliation Department for amicable settlement based on the parties' request before the Tribunal whether or not this dispute was previously heard by the Conciliation Department. In the event of reconciliation, the agreement shall be documented, endorsed by the Supervising Judge and submitted to the Tribunal to decide for its legal approbation of Rental Disputes Center.

Required Documents:

1. The Tribunal's decision
2. Comprehensive case file (documents required to file conciliation proceedings for amicable settlement)

Service Charges:

Fees	Description	Amount	Currency
Fees	First Instance Cases: 3.5% of annual rental amount Note: In case of seeking conciliation then reaching a settlement, half of the rental case fee is refunded.	Not less than (AED 500) and not more than (AED 20,000)	AED
	Service	100	AED
	Registration of Power of Attorney (if applicable)	25	AED

Knowledge	10	AED
Innovation	10	AED
**If the suit includes additional claims, surcharge thereof shall be calculated according to the type of claims.		AED

Channels Offering Service:

Name of the Channel	Working Hours	Service Duration
Rental Disputes Center (Disputes and Lawsuits Registration Section) Note: Appeals are filed in Rental Disputes Center	From 07:30 to 14:30 (Sunday to Thursday)	20 Minutes
Website (www.rdc.gov.ae)	(24 hours/7 days)	20 Minutes
Service Officer (external registration centres)	08:00 to 20:00 (Saturday to Thursday)	20 Minutes

Beneficiaries:

Lessor, Lessee, Property Management Company, and Law Firms

Priority service to one of these categories:

Individual with Special Needs – Dakhr Card Holders

Responsible Department:

Central Support Department and External Service Officer

Contact Us:

Call Center 8004488

Email: info@rdc.gov.ae